



# 2024 SUMMER UPDATE

## **NEW METER REPLACEMENT PROJECT STARTS - JUNE 6TH**

Starting June 6th, there will be crews replacing all meters in the district. There will be signs on their trucks designating they are a contractor with South Woodford Water District.

A door hanger should be left at your property to advise you of an approximate date they will be replacing the meter at your property.

There will be an approximate 20-minute water interruption during the switch over from the old water meter to the new radio read water meters.

Thank you for your patience during this switch over.

## **NEW PUMP STATION**

We are excited to announce that our new pump station project is underway and should be completed by the end of 2024.

## **ANNUAL DRINKING WATER QUALITY REPORT**

Go to [www.tapwaterinfo.com/southwoodford.pdf](http://www.tapwaterinfo.com/southwoodford.pdf) for important information regarding your Annual Drinking Water Quality Report.

## **NEW RATE FOR 1" WATER METERS**

Last year's rate increase included a base rate/minimum bill of 10,000 gallons for 1-inch meters. At the time, South Woodford Water District did not make a distinction between 1-inch meters and  $\frac{3}{4}$  inch meters. However, the Public Service Commission requires this distinction in our customer billing.

We have completed an inventory of all customer water meter sizes; therefore this month, we are sending out all 1-inch meter owners/customers a minimum flat rate bill for 10,000 gallons. Many customers will not notice this change because they already use more than 10,000 gallons a month.

For those customers with a 1 - inch meter who notice a change in their water bill and would like to discuss the minimum bill cost comparison of a  $\frac{3}{4}$  inch meter versus your 1 - inch meter, please call the office and speak with Dale Gatewood or our office staff. They can explain the changes and the possibility of getting your meter down sized to a  $\frac{3}{4}$  inch meter. Please note, there will be a one-time service fee for downsizing your meter to a  $\frac{3}{4}$  inch meter.